BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION

Exception #: 4

Component: A substantial portion of the documentation in the LSOG 4 Pre-Order and

Order Business Rules and the EDI Pre-Order and Order Guides is

incomplete, incorrect or unclear.

Domain: POP

Date Uncovered by KPMG:

2/16/00

Date BA Received:

2/16/00

Date BA Responded:

2/24/00; 3/1/00 (1st Revision)

KPMG Summary Statement and BA Response: If LSOG 4 documentation is missing, incorrect or unclear in Pre-Order and Order Business Rules and EDI Pre-Order and Order Guide a CLEC cannot receive the correct response (e.g. confirmation or error) from BA and cannot properly format a transaction.

<u>Issue 4.1</u>: This discrepancy was discovered during the testing phases for the February release. The correction to the documentation was communicated to the industry in Bulletin #1292 issued with the supporting documentation to indicate the correct valid values to be used for this field element.

Issue 4.2: When viewing the Service Order Inquiry transaction by service order, an image of the Order will be returned in the MLT field as an unparsed field element. When accessing this transaction using the PON, the applicable service orders will be returned in list format in the MLT field, again, as one unparsed field element. This is supported by the Number of Occurrences column, which states that the maximum number of occurrences for this field is 1. The business rule characteristics are correct as stated. In addition, a single occurrence of MLT is represented in EDI as an N9 loop, and that N9 loop includes a single N9 segment, and multiple MTX segments. No changes to the EDI documentation are required for this issue. A CLEC notification will be published by 3/10/00 to clarify this issue.

<u>Issue 4.3</u>: The issues identified in the KPMG document have been identified and corrected in the BA Pre-Order EDI Guide v 4.1.2. Specific responses to the individual issues raised in the document are provided below.

- A. Updated examples for CSA and PSR are provided in the 4.1.2 Pre-Order EDI Guide.
- B. AN and CUSCODE have been designated as Detail data elements in the 4.1.2 Pre-Order EDI Guide. The example is correct.
- C. LOA has been designated as a Detail data element in the 4.1.2 Pre-Order EDI Guide. The example is correct.
- D. The example in the 4.1.2 Pre-Order EDI Guide has been modified to show ERRCODE and REMARKS as PO1/N9.

Exc 4 Resp 3-1-00 Page 1 of 5

- E1. CUSTUNITVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- E2. CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide. It has been correctly identified in the 4.1.2 Pre-Order EDI Guide as PO1/N1.
- F. Valid entries are not identified in the EDI Guide. The example accurately reflects the mapping of TNR/TNX elements.
- G. The example in version 4.1.2 of the Pre-Order EDI Guide has been changed to show INQRESNBR as a detail element.
- H. Version 4.1.2 of the Pre-Order EDI Guide has been modified to reflect PO1/N1 in the comments for these elements.
- I. These fields have been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- J1. Version 4.1.2 of the EDI Pre-Order Guide has been changed to specify this element as SLN/N1.
- J2. Version 4.1.2 of the EDI Pre-Order Guide has been changed to specify this element as PO1/PID.
- K. The example in version 4.1.2 of the EDI Guide has been corrected to show "ME" as the N901 for STAT.
- L. The example in version 4.1.2 of the Pre-Order EDI Guide has been changed to show INQRESNBR as a detail element.
- M. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect N402 mapping for SAST.
- N1. CLLI has bee added to version 4.1.2 of the Pre-Order EDI Guide as PO1/SLN.
- N2. The mapping for SWDESC has been corrected in the example to PO1/SLN/N9/MTX.
- O1. FX has been corrected in the example to map to SLN/SI.
- O2. EXCHANGE has been corrected in both the EDI Guide and example to map to SLN/N1.
- O3. EXCHSEL has been corrected in the EDI Guide to map to PO1/PID.
- O4. EXCHWC has been corrected in both the EDI Guide and example to map to SLN/N1.
- P1. REQNUM has been added to version 4.1.2 of the Pre-Order EDI Guide.
- P2. CUSTUNITVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- P3. CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- P4. The mapping of this element has been correctly identified in the 4.1.2 Pre-Order EDI Guide as PO1/N1.
- Q1. The mapping of this element has been corrected in the examples in version 4.1.2 of the Pre-Order EDI Guide as PO1/PID.
- Q2. The example in version 4.1.2 of the EDI Guide has been corrected to show "ME" as the N901 for STAT.
- Q3. The missing N1 segment was added to the example for this element. R. TOS has been changed to a Header element in version 4.1.2 of the Pre-Order EDI Guide.
- S. The example in version 4.1.2 of the Pre-Order EDI Guide has been changed to show INQRESNBR as a detail element.
- T1. FX has been corrected in the example and EDI Guide to map to SLN/SI.
- T2. CLLI has been corrected in the example to map to SLN/SI.
- T3. REQNUM has been added to version 4.1.2 of the Pre-Order EDI Guide.
- T4. The mapping for SWDESC has been corrected in the example to PO1/SLN/N9/MTX.
- T5. EXCHANGE has been corrected in the example to map to SLN/N1.

Exc 4 Resp 3-1-00 Page 2 of 5

- T6. CUSTUNITVAL and CUSTSTRVAL have been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- T7. ATN has been corrected in the example to map to PO1/SLN/N1/REF.
- U. The example in version 4.1.2 of the Pre-Order EDI Guide has been changed to show INQRESNBR as a detail element.
- V. REQNUM has been added to version 4.1.2 of the Pre-Order EDI Guide.
- W. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect N402 mapping for SAST. QNR has been corrected in the example to map to PO1/QTY.
- X1. CLLI has bee added to version 4.1.2 of the Pre-Order EDI Guide as PO1/SLN.
- X2. The mapping for SWDESC has been corrected in the example to PO1/SLN/N9/MTX.
- Y1. FX has been corrected in the example to map to SLN/SI.
- Y2. EXCHANGE has been corrected in both the EDI Guide and example to map to SLN/N1.
- Y3. EXCHSEL has been corrected in the EDI Guide to map to PO1/PID.
- Y4. EXCHWC has been corrected in both the EDI Guide and example to map to SLN/N1.
- Z1. The example has been corrected to show these elements mapping to PO1/SLN SI and PID. TN, Exchange and Switch groups have been updated in the example.
- Z2. Version 4.1.2 of the Pre-Order EDI Guide has been changed to show ATN mapping to PO1/SLN/REF. The example correctly reflects the current mapping of these elements.
- Z3. The examples in version 4.1.2 of the Pre-Order EDI Guide have been updated to show the SLN groupings for these elements.
- AA1. FX has been corrected in the example to map to SLN/SI.
- AA2. CLLI has been corrected in the example to map to SLN/SI.
- AA3. REQNUM has been added to version 4.1.2 of the Pre-Order EDI Guide.
- AA4. The mapping of this element has been corrected in version 4.1.2 of the Pre-Order EDI Guide as PO1/PID.
- AA5. EXCHANGE has been corrected in the example to map to SLN/N1.
- AA6. EXCHSEL has been corrected in the example to map to SLN/N1/REF.
- AA7. EXCHWC has been corrected in the example and the EDI Guide to map to SLN/N1/REF.
- AA8. The mapping for SWDESC has been corrected in the example to PO1/SLN/N9/MTX.
- AA9. CUSTUNITVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- AA10. CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- AA11.ATN has been corrected in the example to map to PO1/SLN/N1/REF.
- AA12. The example in version 4.1.2 of the Pre-Order EDI Guide has been updated with the SLN groupings for these elements.
- AA13. The mapping for CS has been added to version 4.1.2 of the Pre-Order EDI Guide, and the SLN groupings have been updated.
- BB1. This element has been added to the example in version 4.1.2 of the Pre-Order EDI Guide.
- BB2. CUSTUNITVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB3. : CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.

Exc 4 Resp 3-1-00 Page 3 of 5

- BB4. The name of this field has been changed in version 4.1.2 of the Pre-Order EDI Guide and the example to CHAN/PAIR.
- BB5. PUL has been corrected in version 4.1.2 of the Pre-Order EDI Guide to map to PO1/SI.
- BB6. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB7. DIRLANO has been corrected in version 4.1.2 of the Pre-Order EDI Guide to map to SLN/N1/NX2.
- BB8. DIRLASN has been corrected in version 4.1.2 of the Pre-Order EDI Guide to map to SLN/N1/NX2.
- BB9. DIRLALOC has been added to version 4.1.2 of the Pre-Order EDI Guide
- BB10. DIRLAST and DIRLAZC have been corrected in version 4.1.2 of the Pre-Order EDI Guide to map to SLN/N1/N4.
- BB11. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB12. SAST has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB13. CUSTUNITVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB14. CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB15. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB16. The example has been changed to map ECCKT to PO1/N9/MTX.
- BB17. The mapping for SAST in the example in version 4.1.2 of the Pre-Order EDI Guide has been changed to N402.
- BB18. Version 4.1.2 of the Pre-Order EDI Guide has been modified to indicate N402 mapping for SAST in the Header. In addition, the example has been modified to include the SAST Detail element.
- BB19. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB20. CC has been added to version 4.1.2 of the Pre-Order EDI Guide.
- BB21. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for this element.
- BB22. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB23. Version 4.1.2 of the Pre-Order EDI Guide has been modified to indicate N402 mapping for SAST.
- BB24. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB25. Version 4.1.2 of the Pre-Order EDI Guide has been modified to indicate N402 mapping for SAST.
- BB26. CUSTUNITVAL and CUSTSTRVAL have been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB27. CUSTSTRVAL has been added to the examples in version 4.1.2 of the Pre-Order EDI Guide.
- BB28. A single occurrence of MLT is represented in EDI as an N9 loop, and that N9 loop includes a single N9 segment, and multiple MTX segments. No changes to the EDI documentation are required for this issue.
- BB29. Version 4.1.2 of the Pre-Order EDI Guide has been changed to reflect MTX02 for these elements.
- BB30. CUSTUNITVAL and CUSTSTRVAL have been added to the examples in version 4.1.2 of the Pre-Order EDI Guide. The missing N1 segment was added to the example for the SAST and SAZC elements.

Exc 4 Resp 3-1-00 Page 4 of 5

<u>Issue 4.4</u>: The issues identified in the KPMG document have been identified in the BA documentation, and either have been or will be corrected as change pages to said documentation. Specific responses to the individual issues raised in the document are provided below.

A. TCTOPRI is mapped as a detail SI segment, SI*TI*TC*TCTOPRI, and has been added to the v4.1.1 Order EDI Guide in the form of change pages released on 2/16/2000 under CR #1216.

B. ERR_CODE is mapped as a header segment in the N9 loop, and has been added to the v4.1.1 Order EDI Guide in the form of change pages released on 2/16/2000 under CR #1216.

C. BA CR#1216 contains change pages to the v4.1.1 of the Order EDI Specifications, but the EXP field is not referenced in any of the three documents. Further clarification from KPMG is required on this issue. D. The element should be mapped as a Detail SI with a qualifier of 'CN'. The EDI Guide and EDI Examples will be updated to reflect this mapping. CLEC notification will be released by 3/10/00 for the BA North Pre-Order EDI Guide in accordance with the standard change management procedures. E. The element should be mapped as Detail MSG01 where N901=ME and N902=MLT. The EDI Guide and EDI Examples will be updated to reflect this mapping. CLEC notification will be released by 3/10/00 for the BA North Pre-Order EDI Guide in accordance with the standard change management procedures.

F. The element should be mapped as a Detail SI with a qualifier of 'CN'. The EDI Guide and EDI Examples will be updated to reflect this mapping. CLEC notification will be released by 3/10/00 for the BA South Pre-Order EDI Guide in accordance with the standard change management procedures. G. The element should be mapped as Detail MSG01 where N901=ME and N902=MLT. The EDI Guide and EDI Examples will be updated to reflect this mapping. CLEC notification will be released by 3/10/00 for the BA South Pre-Order EDI Guide in accordance with the standard change management procedures.

<u>Issue 4.5</u>: The Field of SN is only permitted once under current Order LSOG 4 rules. The number of occurrences "0,1" is correct. The plural reference in the Notes and Conditions is the result of using OBF standard language. BA will correct the Business Rules by removing the SN group indicator and removing the "S" presented in the Notes and Conditions.

<u>Issue 4.6</u>: This discrepancy was discovered during the testing phases for the February release. The correction to the documentation was communicated to the industry in Bulletin #1273 issued with the supporting documentation to indicate the correct valid values to be used for this field element.

Exc 4 Resp 3-1-00 Page 5 of 5